

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 27, 2018	Name of Inspector: Michele Davidson
Inspection Type: Mandatory Reporting Inspection	
Licensee: DCMS GP (Dufferin-Steeles) inc. / 2121 Argentia Road, Mississauga, ON L5N 2X4 (the "Licensee")	
Retirement Home: Four Elms Retirement Residence / 1500 Steeles Avenue, Thornhill, ON L4J 4H6 (the "home")	
Licence Number: T0058	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,</p> <ul style="list-style-type: none"> (f) an individualized menu is developed for the resident if the resident's needs cannot be met through the home's menu cycle; (g) the resident is informed of his or her daily and weekly menu options; (i) food service workers and staff assisting the resident are aware of the resident's diet, special needs and preferences;
<p>Inspection Finding</p> <p>At the time of the inspection, there was no evidence the resident had an individualized menu and had been informed of her daily and weekly menu options. Additionally, there was no evidence staff was aware of the resident's dietary needs.</p>
<p>Outcome</p> <p>The Licensee took corrective action to achieve compliance.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date October 17, 2018
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