

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information		
Date of Inspection: September 20, 2018	Name of Inspector: Debbie Rydall	
Inspection Type: Routine Inspection		
Licensee: Elgin Lodge Holding Corporation / 429 One Old Mill Drive, Toronto, ON M6S 0A1 (the "Licensee")		
Retirement Home: Kingsway Arms at Elgin Lodge / 551 Mary Street, Port Elgin, ON NOH 2C2 (the "home")		
Licence Number: S0412		

#### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

## **NON-COMPLIANCE**

## 1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

24. (5) The licensee shall,

(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,

(i) the loss of essential services,

(ii) situations involving a missing resident,

(iii) medical emergencies,

(iv) violent outbursts;

(c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.

#### **Inspection Finding**

There was no documented evidence provided for review at the time of the inspection to support that the emergency plan had been tested in the areas listed as per the requirements of the legislation.

### Outcome

The Licensee submitted a plan to achieve compliance by October 19, 2018. RHRA to confirm compliance by inspection.



## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
Aldal	October 10, 2018