

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information  |   |
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| <b>Date of Inspection:</b> August 2, 2018   | <b>Name of Inspector:</b> Debbie Rydall |
| <b>Inspection Type:</b> Mandatory Reporting Inspection  |   |
| <b>Licensee:</b> Sienna Ontario RH GP Inc. / 302 Town Centre Boulevard , Markham, ON L3R 0E8 (the "Licensee") |   |
| <b>Retirement Home:</b> Kingsmere Retirement Residence / 287 King Street, Alliston, ON L9R 0C4 (the "home")   |   |
| <b>Licence Number:</b> T0527  |   |

| Purpose of Inspection  |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |


| NON-COMPLIANCE  |
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| <p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 36; Continance care.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>36. (1)</b> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is continence care, the licensee shall establish a continence care program that includes,</p> <ul style="list-style-type: none"> <li>(a) measures to promote continence;</li> <li>(c) toileting programs;</li> <li>(d) strategies to maximize the resident's independence, comfort and dignity, including the use of equipment, supplies, devices and assistive aids.</li> </ul> |
| <p><b>Inspection Finding</b></p> <p>The inspection revealed that a continence care program had not been established in the areas listed as per the requirements of the legislation for more than 1 resident requiring that care service.</p>  |
| <p><b>Outcome</b></p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>   |

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

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| Signature of Inspector<br> | Date<br>September 10, 2018 |
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