

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 12, 2018	Name of Inspector: Michele Davidson
Inspection Type: Complaint Inspection	
Licensee: Dre's Lodge Inc. / 10 Empringham Drive, Scarborough, ON M1B 3T5 (the "Licensee")	
Retirement Home: Dre's Lodge Inc. / 82 River Street, Sunderland, ON LOC 1H0 (the "home")	

Licence Number: T0487

**Purpose of Inspection** 

The RHRA received a complaint under section 83(1) of the Retirement Homes Act, 2010 (the "RHA").

### NON-COMPLIANCE

#### 1. The Licensee failed to comply with O. Reg. 166/11, s. 19; Maintenance.

Specifically, the Licensee failed to comply with the following subsection(s):

**19. (1)** Every licensee of a retirement home shall ensure that a maintenance program is in place to ensure that the building forming the retirement home, including both interior and exterior areas and its operational systems, are maintained in good repair.

**<u>19. (2)</u>** The maintenance program shall include policies and procedures for routine, preventative and remedial maintenance of the following in the retirement home:

1. Plumbing fixtures, toilets and sinks located in common areas of the home.

2. Heating systems and hot water boilers.

3. If provided by the licensee, ventilation systems, air conditioning systems, hot water holding tanks and computerized systems monitoring the home's water temperature.

4. If provided by the licensee, equipment, devices, assistive aids, positioning aids and shower grab bars.

#### **Inspection Finding**

The Licensee did not provide evidence that the retirement home possessed a maintenance program with policies and procedures to address the home and systems in the home.

#### Outcome

The Licensee must take corrective action to achieve compliance.



## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector

Date

August 15, 2018

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