RHRA Retirement Homes Regulatory Authority

# FINAL INSPECTION REPORT
## Under the *Retirement Homes Act, 2010*

| **Inspection Information** | |
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| **Date of Inspection:** March 28, 2018 | **Name of Inspector:** Chelisa Karran |
| **Inspection Type:** Routine Inspection | |
| **Licensee:** Q & Sons Management Inc. / 560 Canyon Street, Mississauga, ON L5H 4L8 (the "Licensee") | |
| **Retirement Home:** Fairfield Manor West / 805 Ridley Drive, Kingston, ON K7P 2H4 (the "home") | |
| **Licence Number:** N0450 | |

| **Purpose of Inspection** |
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| The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA"). |

| **NON-COMPLIANCE** |
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| **1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 53; Agreement required.**<br><br>Specifically, the Licensee failed to comply with the following subsection(s):<br><br>**53. (1)** The licensee of a retirement home shall enter into a written agreement with every resident of the home before the resident commences residency in the home. |
| **Inspection Finding**<br>Written agreements must be signed prior to the resident commensing residency as required in the legislation. |
| **Outcome**<br>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection. |
| **2. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.**<br><br>Specifically, the Licensee failed to comply with the following subsection(s):<br><br>**11. (1)** For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:<br>6. A copy of the most recent final inspection report prepared by an inspector under section 77 of the Act, subject to section 114 of the Act. |

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| **Inspection Finding**<br>The Licensee failed to post a copy of the most recent inspection report as required in the legislation. |
| **Outcome**<br>The Licensee took corrective action to achieve compliance. |

# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

| Signature of Inspector | Date |
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|  | May 11, 2018 |