

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: March 28, 2018 **Name of Inspector:** Debbie Rydall

Inspection Type: Routine Inspection

Licensee: Revera Long Term Care Inc. / 5015 Spectrum Way, Mississauga, ON L4W 0E4 (the "Licensee")

Retirement Home: Summit Place / 850 4th Street, Owen Sound, ON N4K 6A3 (the "home")

Licence Number: S0183

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 54; Contents.

Specifically, the Licensee failed to comply with the following subsection(s):

54. (2) The package of information shall include, at a minimum,

(k) an itemized list of the different types of accommodation and care services provided in the retirement home and their prices;

Inspection Finding

The package of information reviewed at the time of the routine inspection was not completely aligned with the legislation in the area listed.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

25. (2) The licensee shall ensure that the development of the emergency plan includes,

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(b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

- 25. (3) The licensee shall ensure that the emergency plan provides for the following:
 - 1. Dealing with,
 - v. medical emergencies,
 - viii. loss of one or more essential services.
 - 2. Evacuation of the retirement home, including a system in the home to account for the whereabouts of all residents in the event that it is necessary to evacuate and relocate residents and evacuate staff and others in case of an emergency.
- **25.** (4) The licensee shall ensure that the emergency plan addresses the following components:
 - 4. Specific staff roles and responsibilities.

Inspection Finding

The emergency plan reviewed at the time of the inspection was not specific to the RH in the areas listed.

Outcome

The Licensee submitted plan to achieve compliance by May 18, 2018. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

| Signature of Inspector | Date |
|------------------------|-------------|
| Afolal | May 8, 2018 |

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