

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> April 4, 2018	<b>Name of Inspector:</b> Ben Razulis
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Seasons Retirement Communities (Clarington) GP Inc. / 1315 North Service Road, Oakville, ON L6H 1A7 (the "Licensee")	
<b>Retirement Home:</b> Seasons Clarington / 65 Clarington Boulevard, Bowmanville, ON L1C 0A1 (the "home")	
<b>Licence Number:</b> T0395	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>23. (1)</b> Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <ul style="list-style-type: none"> <li>(a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;</li> <li>(b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;</li> <li>(c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;</li> <li>(d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.</li> </ul>
<p><b>Inspection Finding</b></p> <p>The Licensee failed to ensure that their behaviour management strategy was fully implemented after becoming aware of a resident's behaviour that posed a risk to other residents in the home. Specifically, the residents plan of care had not been appropriately updated to reflect the behaviour and the strategies used to prevent and manage the behaviour.</p>
<p><b>Outcome</b></p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date April 20, 2018
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