

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: April 4, 2018 Name of Inspector: Mark Dennis

Inspection Type: Routine Inspection

Licensee: The Corporation of the County of Simcoe / 1110 Highway 26, Midhurst, ON L9X 1N6 (the

"Licensee")

Retirement Home: Georgian Residences / 101 Thompsons Road, Penetanguishene, ON L9M 0V3 (the

"home")

Licence Number: N0264

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

- **24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.
- 24. (5) The licensee shall,
 - (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,
 - (iii) medical emergencies,
 - (c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.

Inspection Finding

During the inspection the Licensee was unable to show that the emergency plan included current arrangements with community partners that may respond to an emergency at the home. Further, there was no evidence that the Licensee has conducted or kept a written record of annual testing of the emergency plan involving an medical emergency.

Outcome

The Licensee took corrective action to achieve compliance.

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2. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.

Specifically, the Licensee failed to comply with the following subsection(s):

44. (1) Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident's care needs and preferences is conducted.

Inspection Finding

During the inspection the Licensee was unable to show that a resident of the home had a full assessment of care needs completed within 14 days.

Outcome

The Licensee took corrective action to achieve compliance.

3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Contents.

Specifically, the Licensee failed to comply with the following subsection(s):

67. (5) At a minimum, the policy to promote zero tolerance of abuse and neglect of residents shall,(d) contain an explanation of the duty under section 75 to report to the Registrar the matters specified in that section;

Inspection Finding

During the inspection the Licensee was unable to show that the Zero Tolerance of Abuse and Neglect policy contained an explanation of reporting certain matters to the RHRA as prescribed by legislation.

Outcome

The Licensee took corrective action to achieve compliance.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
M	April 17, 2018

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