

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information  |  |
|---|--|
| <b>Date of Inspection:</b> March 28, 2018   | <b>Name of Inspector:</b> Corina Gadde |
| <b>Inspection Type:</b> Routine Inspection  |  |
| <b>Licensee:</b> PDH Healthcare Ltd. / 17 Lombardo Drive, Kanata, ON K2L 4E8 (the "Licensee")                     |  |
| <b>Retirement Home:</b> Fairfield Manor Retirement Residence / 17 Lombardo Drive, Kanata, ON K2L 4E8 (the "home") |  |
| <b>Licence Number:</b> N0161  |  |

| Purpose of Inspection   |
|---|
| The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE   |
|--|
| <p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>25. (3)</b> The licensee shall ensure that the emergency plan provides for the following:</p> <p>3. Resources, supplies and equipment vital for the emergency response being set aside and readily available at the retirement home and regular testing of all such resources, supplies and equipment to ensure that they are in working order.</p> |
| <p><b>Inspection Finding</b></p> <p>There was no evidence that all resources, supplies and equipment for emergency response were tested regularly, some were not in working order, and they were not included in the emergency plan.</p>   |
| <p><b>Outcome</b></p> <p>Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>  |
| <p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 20; Food preparation.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>20. (4)</b> The licensee shall ensure that whenever food is prepared in the retirement home, at least one person involved in preparing the food holds a current certificate in food handling from the local public</p>   |

health unit or has recently successfully completed a food handling training program equivalent to that offered by public health units.

**Inspection Finding**

There was not an adequate number of staff certified in safe food handling to cover all shifts where food is prepared in the home.

**Outcome**

Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of drugs or other substances.**

Specifically, the Licensee failed to comply with the following subsection(s):

**30.** If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that,

(a) the drugs or other substances are stored in an area or a medication cart that,

(i) is used exclusively for drugs or other substances and for supplies related to drugs or other substances,

**Inspection Finding**

A medication fridge contained an item that was not related to medication administration.

**Outcome**


Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

|   |                        |
|---|------------------------|
| Signature of Inspector<br> | Date<br>April 13, 2018 |
|---|------------------------|