

## FINAL INSPECTION REPORT

### Under the *Retirement Homes Act, 2010*

| Inspection Information                                                                                                     |                                           |
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| <b>Date of Inspection:</b> January 16, 2018                                                                                | <b>Name of Inspector:</b> Rachelle Harber |
| <b>Inspection Type:</b> Mandatory Reporting Inspection                                                                     |                                           |
| <b>Licensee:</b> 1814124 Ontario Inc. / 175-181 Niagara Street, St. Catharines, ON L2R 4M1 (the "Licensee")                |                                           |
| <b>Retirement Home:</b> Niagara Gardens Retirement Manor / 175-181 Niagara Street, St. Catharines, ON L2R 4M1 (the "home") |                                           |
| <b>Licence Number:</b> S0195                                                                                               |                                           |

| Purpose of Inspection                                                                                |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
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| <p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Assessment of resident.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (6)</b> The licensee shall ensure that the plan of care is based on an assessment of the resident and the needs and preferences of the resident.</p> <p><b>Inspection Finding</b><br/>A resident was assessed to have needs related to continence care, however the needs were not identified on the resident's plan of care.</p> <p><b>Outcome</b><br/>The Licensee took corrective action to achieve compliance.</p>                                                                                                           |
| <p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>55. (5)</b> A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,</p> <p>(c) the skills, qualifications and training of the staff who work in the home;</p> <p><b>Inspection Finding</b><br/>Based on the evidence, the licensee did not keep a written record in relation to the training of the staff who work in the home specific to one residents needs related to continence care.</p> <p><b>Outcome</b><br/>The Licensee took corrective action to achieve compliance.</p> |

## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

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| Signature of Inspector<br> | Date<br>March 2, 2018 |
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