

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> January 15, 2018	<b>Name of Inspector:</b> Mark Dennis
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Canada-China Ageing Industry Development Inc. / 55 Commerce Valley Drive, Markham, ON L3T 7V9 (the "Licensee")	
<b>Retirement Home:</b> Victoria House Retirement Home / 190 Laclie Street, Orillia, ON L3V 4N4 (the "home")	
<b>Licence Number:</b> N0467	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>29.</b> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,</p> <p style="padding-left: 40px;">(e) if the licensee or a staff member is involved in the administration of the drug or other substance at the home, that the licensee or staff member is trained in,</p> <p style="padding-left: 80px;">(ii) the safe disposal of syringes and other sharps,</p>
<p><b>Inspection Finding</b></p> <p>During the inspection the Licensee was unable to show that staff administering a drug have received training in the safe disposal of syringes and other sharps.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by February 1, 2018. RHRA to confirm compliance by inspection.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 31; Medication management system.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

**31. (1)** If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall establish a medication management system, which includes written policies and procedures, to ensure that all drugs and other substances to be administered to residents of the home are acquired, received in the home, stored, dispensed, administered, destroyed and disposed of correctly as required by law and in accordance with prevailing practices.

**Inspection Finding**

During the inspection the Licensee was unable to show that the written medication management policy included procedures for acquiring, receiving, dispensing, destroying and disposing correctly of all medications.

**Outcome**

The Licensee submitted a plan to achieve compliance by February 1, 2018. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date January 19, 2018
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