

FINAL INSPECTION REPORT

Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 22, 2017	Name of Inspector: Carmela Vidic
Inspection Type: Routine Inspection	
Licensee: Pioneer Elder Care Inc. / 37 Royal York Road, St. Catharines, ON L2N 2N7 (the "Licensee")	
Retirement Home: Pioneer Elder Care / 29 St. Helena Street, St. Catharines, ON L2N 3Z9 (the "home")	
Licence Number: S0402	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents. Specifically, the Licensee failed to comply with the following subsection(s): <u>25. (3)</u> The licensee shall ensure that the emergency plan provides for the following: 1. Dealing with, ii. community disasters,
Inspection Finding The inspection revealed that the Licensee's Emergency Plan was not aligned with the legislation as listed.
Outcome The Licensee took corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date January 11, 2018
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