

## FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** December 7, 2017 Name of Inspector: Corina Gadde

**Inspection Type:** Complaint Inspection

Licensee: Symphony Senior Living Ottawa LP / 27 Weaver Crescent, Kanata, ON K2K 2Z8 (the "Licensee")

Retirement Home: Forest Valley Terrace By Symphony (Formerly known as Moments Manor, Orleans) /

1510 St. Joseph Boulevard, Orleans, ON K1C 7L1 (the "home")

**Licence Number:** N0273

## **Purpose of Inspection**

The RHRA received a complaint under section 83(1) of the Retirement Homes Act, 2010 (the "RHA").

There are no findings of non-compliance relating to this section 83(1) complaint.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
Cam Gade	January 9, 2018

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