

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> November 20, 2017	<b>Name of Inspector:</b> Mark Tonkin
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Tri-County Mennonite Homes / 200 Boullee Street, New Hamburg, ON N3A 2K4 (the "Licensee")	
<b>Retirement Home:</b> Greenwood Court / 90 Greenwood Drive, Stratford, ON N5A 7W5 (the "home")	
<b>Licence Number:</b> S0094	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

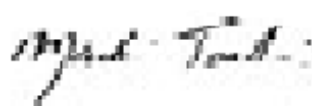
NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>25. (3)</b> The licensee shall ensure that the emergency plan provides for the following:</p> <p>4. Identification of the community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p><b>25. (4)</b> The licensee shall ensure that the emergency plan addresses the following components:</p> <p>3. Communications plan.</p>
<p><b>Inspection Finding</b></p> <p>The Licensee's emergency plan failed to identify community agencies, partner facilities or resources that will be involved in responding to an emergency, and further, the Licensee's emergency plan did not contain a communications component for contacting employees in the event of an emergency.</p>
<p><b>Outcome</b></p> <p>The Licensee took corrective action to achieve compliance.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date  December 21, 2017
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