

## FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

| Inspection Information  |                                     |  |
|---|-------------------------------------|--|
| Date of Inspection: November 16, 2017   | Name of Inspector: Georges Gauthier |  |
| Inspection Type: Routine Inspection   |                                     |  |
| Licensee: Rosslyn Retirement Inc. / 307 King Street, Hamilton, ON L8N 1C1 (the "Licensee")          |                                     |  |
| Retirement Home: Rosslyn Retirement Residence / 1322 King Street, Hamilton, ON L8M 1H3 (the "home") |                                     |  |
| Licence Number: S0404   |                                     |  |

#### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

### 1. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.

Specifically, the Licensee failed to comply with the following subsection(s):

**<u>11. (1)</u>** For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:

6. A copy of the most recent final inspection report prepared by an inspector under section 77 of the Act, subject to section 114 of the Act.

Inspection Finding

The listed item was not addressed in relation to posted information.

#### Outcome

The Licensee took corrective action to achieve compliance.

2. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

**<u>25. (4)</u>** The licensee shall ensure that the emergency plan addresses the following components:

3. Communications plan.

#### **Inspection Finding**

The listed item was not fully addressed in relation to the emergency plan. Specifically, the plan referred to the use of a paging system to activate the plan and there is no paging system in the home.

#### Outcome

The Licensee must take corrective action to achieve compliance.



# 3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

Specifically, the Licensee failed to comply with the following subsection(s):

**62. (9)** The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:

1. The resident or the resident's substitute decision-maker.

#### Inspection Finding

The listed item had not been addressed for the residents' plans of care that had been reviewed during the inspection.

#### Outcome

The Licensee must take corrective action to achieve compliance.

## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

| December 18, 2017 | Signature of Inspector | Date              |
|-------------------|------------------------|-------------------|
| A. Countra        | J. Jautta              | December 18, 2017 |