

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information   |                                       |
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| <b>Date of Inspection:</b> November 16, 2017   | <b>Name of Inspector:</b> Mark Tonkin |
| <b>Inspection Type:</b> Routine Inspection   |                                       |
| <b>Licensee:</b> AMG London Inc. / 7370 Sierra Morena Blvd, Calgary, AB T3H 4H9 (the "Licensee")           |                                       |
| <b>Retirement Home:</b> The Manor Village at London / 230 Victoria Street, London, ON N6A 2C2 (the "home") |                                       |
| <b>Licence Number:</b> S0396   |                                       |

| Purpose of Inspection   |
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| The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

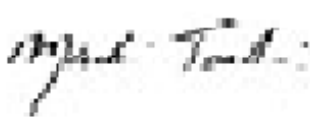
| NON-COMPLIANCE   |
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| <p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>24. (5)</b> The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <p>(i) the loss of essential services,</p> <p>(iii) medical emergencies,</p> |
| <p><b>Inspection Finding</b></p> <p>The Licensee failed to test the emergency plan on an annual basis in relation to loss of essential services and medical emergencies.</p>   |
| <p><b>Outcome</b></p> <p>The Licensee took corrective action to achieve compliance.</p>  |

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

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| Signature of Inspector<br> | Date<br>December 8, 2017 |
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