

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 21, 2017	Name of Inspector: Rachelle Harber
Inspection Type: Routine Inspection	
Licensee: Rykka Care Centres LP / 3760 14th Avenue, Markham, ON L3R 3T7 (the "Licensee")	
Retirement Home: Orchard Terrace Care Centre / 199 Glover Road, Stoney Creek, ON L8E 5J2 (the "home")	
Licence Number: S0169	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 43; Initial assessment of care needs. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>43. (2) The initial assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:</p> <ul style="list-style-type: none"> 2. Presence of infectious diseases. 3. Risk of falling. 7. Risk of harm to self and to others. <p>44. (1) Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident's care needs and preferences is conducted.</p> <p>44. (2) The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:</p> <ul style="list-style-type: none"> 4. Behavioural issues. 7. The matters listed in subsection 43 (2).
<p>Inspection Finding</p> <p>The Licensee did not ensure that the initial as well as the full assessment of residents care needs considered all of the legislative requirements as listed. Further, the Licensee did not provide evidence that the full assessment of residents care needs was completed within the required time frame.</p>

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

24. (5) The licensee shall,

- (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,
 - (ii) situations involving a missing resident,
 - (iv) violent outbursts;

Inspection Finding

The homes emergency plan does not meet the requirements set out in this section.

Outcome

The Licensee submitted plan to achieve compliance by December 13, 2017. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date December 5, 2017
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