

## FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information		
Date of Inspection: November 2, 2017	Name of Inspector: Mark Dennis	
Inspection Type: Routine Inspection		
Licensee: CVH (NO. 8) LP / 766 Hespeler Road, Cambridge, ON N3H 5L8 (the "Licensee")		
<b>Retirement Home:</b> Errinrung Retirement Community / 67 Bruce Street, Thornbury, ON NOH 2PO (the "home")		
Licence Number: S0414		

### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

### NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.

Specifically, the Licensee failed to comply with the following subsection(s):

**62. (9)** The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:

1. The resident or the resident's substitute decision-maker.

55. (2) The record for each resident shall include,

(d) a copy of the resident's most recent plan of care;

### **Inspection Finding**

During the inspection the Licensee was unable to show that a residents record contained the most recent plan of care. Further, there was no evidence that a resident or their substitute decision maker participated in the development of the plan of care.

### Outcome

The Licensee must take corrective action to achieve compliance.



# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
MA	December 1, 2017