

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> September 19, 2017	<b>Name of Inspector:</b> Michele Clarke
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Delmanor Glen Abbey Inc / 1459 Nottinghill Gate, Oakville, ON L6M 4W1 (the "Licensee")	
<b>Retirement Home:</b> Delmanor Glen Abbey / 1459 Nottinghill Gate, Oakville, ON L6M 4W1 (the "home")	
<b>Licence Number:</b> T0051	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>25. (3)</u></b> The licensee shall ensure that the emergency plan provides for the following:</p> <ul style="list-style-type: none"> <li>1. Dealing with,               <ul style="list-style-type: none"> <li>iii. violent outbursts,</li> <li>v. medical emergencies,</li> </ul> </li> </ul>
<p><b>Inspection Finding</b></p> <p>At the time of inspection, the Licensee's emergency plan did not provide for violent outbursts and medical emergencies as required.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by December 15, 2017. RHRA to confirm compliance by inspection.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date November 29, 2017
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