

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** September 13, 2017 | **Name of Inspector:** Georges Gauthier

**Inspection Type:** Mandatory Reporting Inspection

Licensee: Kingsberry Place Ltd. / 1221 Limeridge Road, Hamilton, ON L8W 1Y1 (the "Licensee")

Retirement Home: Kingsberry Place Seniors Residence / 1221 Limeridge Road, Hamilton, ON L8W 1Y1 (the

"home")

**Licence Number: S0123** 

## **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 19; Maintenance.

Specifically, the Licensee failed to comply with the following subsection(s):

**19. (1)** Every licensee of a retirement home shall ensure that a maintenance program is in place to ensure that the building forming the retirement home, including both interior and exterior areas and its operational systems, are maintained in good repair.

#### **Inspection Finding**

There was no evidence to show the documented maintenance program was implemented to ensure that the building forming the retirement home, including both interior and exterior areas and its operational systems, are maintained and in good repair.

# **Outcome**

The Licensee must take corrective action to achieve compliance.

2. The Licensee failed to comply with O. Reg. 166/11, s. 18; Pest control.

Specifically, the Licensee failed to comply with the following subsection(s):

**18. (3)** The licensee shall ensure that timely action is taken to deal with pests in the retirement home.

**Inspection Finding** 

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There was no evidence to show the Licensee ensured that timely action was taken to deal with ants in the kitchen area.

#### **Outcome**

The Licensee must take corrective action to achieve compliance.

3. The Licensee failed to comply with O. Reg. 166/11, s. 22; Risk of falls.

Specifically, the Licensee failed to comply with the following subsection(s):

**22. (1)** Every licensee of a retirement home shall develop, document and implement strategies to reduce or mitigate the risk of falls in common areas of the home.

# **Inspection Finding**

The Licensee failed to fully implement the falls strategy.

#### Outcome

The Licensee must take corrective action to achieve compliance.

4. The Licensee failed to comply with O. Reg. 166/11, s. 20; Food preparation.

Specifically, the Licensee failed to comply with the following subsection(s):

**20. (4)** The licensee shall ensure that whenever food is prepared in the retirement home, at least one person involved in preparing the food holds a current certificate in food handling from the local public health unit or has recently successfully completed a food handling training program equivalent to that offered by public health units.

#### **Inspection Finding**

The evidence did not show that whenever food is prepared in the retirement home, at least one person involved in preparing the food holds a current certificate in food handling from the local public health unit or has recently successfully completed a food handling training program equivalent to that offered by public health units.

#### **Outcome**

The Licensee must take corrective action to achieve compliance.

5. The Licensee failed to comply with O. Reg. 166/11, s. 17; Cleanliness.

Specifically, the Licensee failed to comply with the following subsection(s):

17. (3) The licensee shall document the routines and methods used to comply with subsections (1) and (2).

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# **Inspection Finding**

There were no documented routines and methods used to ensure that the common areas of the home, including the floors and any furnishings, equipment and linens in those areas, are clean and sanitary.

# **Outcome**

The Licensee must take corrective action to achieve compliance.

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# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
L'autho	October 26, 2017

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