

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 20, 2017	Name of Inspector: Douglas Crust
Inspection Type: Routine Inspection	
Licensee: HCN-Revera Lessee (Kingsway) LP / 55 Standish Court, Mississauga, ON L5R 4B2 (the "Licensee")	
Retirement Home: Kingsway / 4251 Dundas Street , Etobicoke, ON M8X 2Z5 (the "home")	
Licence Number: T0423	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>11. (1) For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:</p> <p>6. A copy of the most recent final inspection report prepared by an inspector under section 77 of the Act, subject to section 114 of the Act.</p>
<p>Inspection Finding</p> <p>The posted information observed/ available at the time of the inspection did not include all of the prescribed items.</p>
<p>Outcome</p> <p>The Licensee took corrective action to achieve compliance.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>24. (5) The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p>

- (ii) situations involving a missing resident,
- (c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.

Inspection Finding

At the time of the inspection, the Licensee did not provide evidence of annual testing in 2016 of the Missing Resident component of the Emergency Plan, and no written record of testing was kept, as prescribed.

Outcome

The Licensee submitted a plan to achieve compliance by October 18, 2017. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with O. Reg. 166/11, s. 20; Food Preparation.

Specifically, the Licensee failed to comply with the following subsection(s):

20 (2) (4) Food Handling Certificate

Inspection Finding

At the time of the inspection, the recent schedules for food preparation were inspected. The staffing arrangements demonstrated that the Licensee did not always have at least one staff involved in the preparation of food who held a current certificate in food handling issued by the local public health unit, or equivalent, as one staff member's certificate had recently expired.

Outcome

The Licensee submitted a plan to achieve compliance by October 20, 2017. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date October 17, 2017
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