

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: September 6, 2017 **Name of Inspector:** Douglas Crust

Inspection Type: Routine Inspection

Licensee: HCN-Revera Lessee (Centennial Park Place) LP / 55 Standish Court, Mississauga, ON L5R 4B2 (the

"Licensee")

Retirement Home: Centennial Park Place / 25 Centennial Park Road, Etobicoke, ON M9C 5H1 (the "home")

Licence Number: T0268

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 54; Contents.

Specifically, the Licensee failed to comply with the following subsection(s):

- 54. (2) The package of information shall include, at a minimum,
 - (I) a statement that a resident may purchase or apply for care services, other services, programs or goods from external care providers;

Inspection Finding

The package of information which is given by the Licensee to residents, which was presented for inspection, did not contain all of the information prescribed.

Outcome

The Licensee submitted a plan to achieve compliance by October 12, 2017. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
SH.	October 17, 2017

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