

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** July 26, 2017 **Name of Inspector:** Mark Dennis

**Inspection Type:** Mandatory Reporting Inspection

Licensee: The Corporation of the County of Simcoe / 1110 Highway 26, Midhurst, ON LOL 1X0 (the

"Licensee")

Retirement Home: Georgian Residences / 101 Thompsons Road, Penetanguishene, ON L9M 0V3 (the

"home")

Licence Number: N0264

## **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>67. (4)</u> Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.

## **Inspection Finding**

The Licensee failed to follow their Zero Tolerance of Abuse and Neglect Policy in responding to an incident of financial abuse; specifically the Licensee failed to conduct an investigation involving theft from a resident.

#### Outcome

The Licensee took corrective action to achieve compliance.

Final Inspection Report Page 1 of 2



## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
M.J.	September 29, 2017

Final Inspection Report Page 2 of 2