

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

**Order Number:** 2017-N0273-91-01

**Date of Order:** July 21, 2017

**Licensee:** Symphony Senior Living Ottawa LP

**Home:** Symphony Moments Manor, Orleans, ON

**Licence Number:** N0273

**Order Information:** Under section 91 of the Retirement Homes Act, 2010, the Registrar may order a licensee to retain a person to assist in managing some of the operations of a retirement home. The Registrar ordered the licensee of Moments Manor to retain an external manager to review and make recommendations to improve the monitoring of residents' safety and wellbeing under the Home's dementia care program.