

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: April 21, 2017 **Name of Inspector:** Michele Davidson

Inspection Type: Routine Inspection

Licensee: Chartwell Master Care Corporation / 100 Milverton Drive, Mississauga, ON L5R 4H1 (the

"Licensee")

Retirement Home: Chartwell Lansing Retirement Residence / 10 Senlac Road, Toronto, ON M2N 6P8 (the

"home")

Licence Number: T0092

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.

Specifically, the Licensee failed to comply with the following subsection(s):

- **11. (1)** For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:
 - 3. An explanation of the procedures to be followed in the case of an evacuation.

Inspection Finding

Signage depicting emergency exits was unclear and did not include procedures to be followed in the event of an emergency evacuation.

Outcome

The Licensee took corrective action to achieve compliance.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
AT. Dande	June 29, 2017

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