

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: May 15, 2017 **Name of Inspector:** Julie Hebert

Inspection Type: Mandatory Reporting Inspection

Licensee: Retirement Life Communities Inc. / 1670 Bayview Avenue, Toronto, ON M4G 3C2 (the "Licensee")

Retirement Home: Goderich Place Retirement Residence / 30 Balvina Drive, Goderich, ON N7L 4L5 (the

"home")

Licence Number: S0355

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

- **23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
 - (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
 - (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

Inspection Finding

An incident of resident to resident abuse occurred in the home relating to the aggressor's previously identified responsive behaviours. The home did not implement their behaviour management policy by including in his plan of care strategies to prevent, address and monitor the resident's responsive behaviours.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

Final Inspection Report Page 1 of 2



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
Quie Hebert	June 26, 2017

Final Inspection Report Page 2 of 2