

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 25, 2017	Name of Inspector: Douglas Crust
Inspection Type: Mandatory Reporting Inspection	
Licensee: RSH Clarkson Facility Inc. / 22 St. Clair Avenue, Toronto, ON M4T 2S3 (the "Licensee")	
Retirement Home: Walden Circle Retirement Community / 1907 Lakeshore Road, Mississauga, ON L5J 1J7 (the "home")	
Licence Number: T0258	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p>Inspection Finding</p> <p>At the time of the inspection, there was insufficient evidence to confirm that the home complied with its policy to promote zero tolerance of abuse and neglect. Specifically, the home did not utilize and complete the forms mandated in the policy, and the evidence did not confirm that the timelines set out in the policy for certain actions, including notifying the SDM and police, were adhered to.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date June 15, 2017
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