

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** April 3, 2017 **Name of Inspector:** Susan Lines

**Inspection Type:** Mandatory Reporting Inspection

Licensee: 1350844 Ontario Inc. / PO BOX 1926, Cornwall, ON K6H 3N7 (the "Licensee")

Retirement Home: Riverdale Terrace Waterfront Retirement Residence / 1200 Second Street, Cornwall, ON

K6J 1J3 (the "home")

Licence Number: N0239

#### **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

- **23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
  - (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
  - (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
  - (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

# **Inspection Finding**

A resident demonstrated responsive behaviours over a period of several weeks. The home had not updated the resident's plan of care with techniques or strategies for interventions to prevent and address the behaviours or strategies for monitoring the resident as their behaviour management strategy required.

# Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

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### **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
From Ls	May 29, 2017

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