

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 28, 2017	Name of Inspector: Mark Dennis
Inspection Type: Compliance Inspection	
Licensee: William Russell / 11118 Highway 124, South River, ON P0A 1X0 (the "Licensee")	
Retirement Home: Southwind Retirement Home / 11118 Highway 124, Machar Township, ON P0A 1X0 (the "home")	
Licence Number: N0182	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>27. (1) Every licensee of a retirement home shall ensure that the infection prevention and control program required by paragraph 2 of subsection 60 (4) of the Act complies with the requirements in this section.</p> <p>27. (4) The licensee of a retirement home shall ensure that a written surveillance protocol is established in consultation with the local medical officer of health or designate in order to identify, document and monitor residents who report symptoms of respiratory or gastrointestinal illness.</p> <p>27. (5) The licensee of a retirement home shall ensure that,</p> <ul style="list-style-type: none"> (a) if an infectious disease outbreak occurs in the home, the outbreak is reported to the local medical officer of health or designate and the licensee defers to the officer or designate, as the case may be, for assistance and consultation as appropriate; (b) if there is an increase in the number of symptomatic residents in the home, the increase is reported immediately to the local medical officer of health or designate and that the officer or designate, as the case may be, is consulted; (c) processes for meeting the requirements in clauses (a) and (b) are established and the processes are recorded in writing. <p>27. (6) The licensee of a retirement home shall ensure that each resident and the resident's substitute decision-makers, if any, are given information about how to reduce the incidence of infectious disease, including the need for and method of maintaining proper hand hygiene and the need for and process of reporting infectious illness.</p>

27. (8) The licensee of a retirement home shall ensure that,

- (a) each resident, each member of the staff of the home and each volunteer receive information about the advantages of an annual influenza vaccination and where the vaccination is available;
- (b) each resident is screened for tuberculosis within 14 days of commencing residency in the home, unless the resident has been screened not more than 90 days before commencing residency and the documented results of the screening are available to the licensee;
- (c) each member of the staff has been screened for tuberculosis and all other infectious diseases that are appropriate in accordance with evidence-based practices or, if there are no such practices, in accordance with prevailing practices;
- (d) the screening for each of the infectious diseases described in clause (c) has been done using procedures that accord with evidence-based practices or, if there are no such practices, with prevailing practices.

Inspection Finding

Between January 27, 2017 and February 4, 2017 the home was in repository outbreak declared by the North Bay Parry Sound District Health Unit. The Licensee has an Infection Prevention and Control Program and did not follow the prescribed procedures.

Outcome

The Licensee must take corrective action to achieve compliance.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect.

Specifically, the Licensee failed to comply with the following subsection(s):

67. (2) Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.

Inspection Finding

The Licensee has an Infection Prevention and Control Program. In January 2017, residents of the home began to develop symptoms of respiratory influenza. Two residents received out-patient treatment for influenza, and two others required hospitalization for treatment of influenza. On January 27, 2017 the Public Health Unit declared an acute respiratory outbreak at the home. The Licensee failed to immediately notify the Public Health Unit of residents showing signs of respiratory influenza symptoms and residents continued to be ill. The Licensee’s Infection Prevention and Control practices were found to be non-compliant on 3 previous RHRA inspections. The Licensee has neglected residents of the home through a pattern of inaction to follow prescribed requirements and failing to complete detailed resident care notes, and has jeopardized the health or safety of one or more residents.

Outcome

The Licensee must take corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date April 26, 2017
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