

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** March 7, 2017 **Name of Inspector:** Michele Davidson

**Inspection Type:** Mandatory Reporting Inspection

Licensee: 3501973 Canada Inc. / 111 Avenue Road, Toronto, ON M5R 3J8 (the "Licensee")

Retirement Home: Hazelton Place Retirement Residence / 111 Avenue Road, Toronto, ON M5R 3J8 (the

"home")

**Licence Number: T0166** 

### **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 74; Licensee's duty to respond to incidents of wrongdoing.

Specifically, the Licensee failed to comply with the following subsection(s):

- 74. Every licensee of a retirement home shall ensure that,
  - (a) every alleged, suspected or witnessed incident of the following of which the licensee knows or that is reported to the licensee is immediately investigated:
    - (i) abuse of a resident of the home by anyone,
  - (c) the prescribed requirements, if any, for investigating and responding as required under clauses
  - (a) and (b) are complied with.

## **Inspection Finding**

The Licensee received a report of suspected financial abuse but failed to launch an immediate investigation into the allegation as required by the Act.

#### **Outcome**

The Licensee took corrective action to achieve compliance.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar.

Specifically, the Licensee failed to comply with the following subsection(s):

Final Inspection Report Page 1 of 3





**75. (1)** A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or the staff of the retirement home of the resident if it results in harm or a risk of harm to the resident.

# **Inspection Finding**

Following the receipt of a report of suspected financial abuse, the Licensee did not make an immediate report to the Registrar.

#### Outcome

The licensee took corrective action to achieve compliance.

Final Inspection Report Page 2 of 3



## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
AT. Dande	April 25, 2017

Final Inspection Report Page 3 of 3