

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> February 1, 2017	<b>Name of Inspector:</b> Douglas Crust
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Casa Dolce Casa Inc. / 10 Cooperage Street, Brampton, ON L6Y 5K1 (the "Licensee")	
<b>Retirement Home:</b> Villa Del Sole / 7890 Pine Valley Drive, Woodbridge, ON L4L 2J3 (the "home")	
<b>Licence Number:</b> T0475	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>27. (4)</b> The licensee of a retirement home shall ensure that a written surveillance protocol is established in consultation with the local medical officer of health or designate in order to identify, document and monitor residents who report symptoms of respiratory or gastrointestinal illness.</p> <p><b>27. (8)</b> The licensee of a retirement home shall ensure that,</p> <p>(a) each resident, each member of the staff of the home and each volunteer receive information about the advantages of an annual influenza vaccination and where the vaccination is available;</p> <p><b>27. (9)</b> The licensee shall ensure that each staff member who works in the retirement home receives training on how to reduce the incidence of infectious disease transmission, including,</p> <p>(b) the need for and process of reporting, providing surveillance of and documenting incidents of infectious illness.</p>
<p><b>Inspection Finding</b></p> <p>The Licensee's written policies and procedures (including surveillance protocol) for an outbreak described the response to a respiratory outbreak only. Also, the Licensee was not able to demonstrate that each resident, and each staff member, had been supplied with information about the advantages of an annual influenza vaccination and where to obtain such a vaccination, as prescribed. Finally, the Licensee was not able to provide evidence to show that each staff member had been trained in reporting, surveillance, and documentation of infectious illness in the home, as prescribed.</p>
<p><b>Outcome</b></p> <p>The Licensee took corrective action to achieve compliance.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date March 28, 2017
---	------------------------