

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> November 28, 2016	<b>Name of Inspector:</b> Julie Hebert
<b>Inspection Type:</b> Complaint Inspection	
<b>Licensee:</b> Rykka Care Centres LP / 3760 14th Avenue, Markham, ON L3R 3T7 (the "Licensee")	
<b>Retirement Home:</b> Lifetimes on Riverside / 3387 Riverside Drive , Windsor, ON N8Y 1A8 (the "home")	
<b>Licence Number:</b> S0232	

Purpose of Inspection
The RHRA received a complaint under section 83(1) of the Retirement Homes Act, 2010 (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (9)</b> The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:</p> <p>1. The resident or the resident's substitute decision-maker.</p>
<p><b>Inspection Finding</b></p> <p>The home was not able to demonstrate that the resident or the resident's substitute decisions maker had approved the resident's plan of care, including any revision to it and that a copy was provided to them.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by January 10, 2017. RHRA to confirm compliance by inspection.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date December 28, 2016
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