

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: October 18, 2016 | **Name of Inspector:** Chelisa Karran c/o Todd Ruston

Inspection Type: Mandatory Reporting Inspection

Licensee: 990628 Ontario Inc / 1673 Richmond Street, London, ON N6G 2N3 (the "Licensee")

Retirement Home: Rubidge Retirement Residence / 246 Rubidge Street, Peterborough, ON K9J 3P2 (the

"home")

Licence Number: T0048

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 74; Licensee's duty to respond to incidents of wrongdoing.

Specifically, the Licensee failed to comply with the following subsection(s):

- 74. Every licensee of a retirement home shall ensure that,
 - (a) every alleged, suspected or witnessed incident of the following of which the licensee knows or that is reported to the licensee is immediately investigated:
 - (i) abuse of a resident of the home by anyone,

Inspection Finding

The home failed to immediately investigate an incident of alleged abuse occurring in the home, as required by the legislation.

Outcome

The Licensee took corrective action to achieve compliance.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Training.

Specifically, the Licensee failed to comply with the following subsection(s):

- **65. (2)** Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,
 - (b) the licensee's policy mentioned in subsection 67 (4) to promote zero tolerance of abuse and neglect of residents;

Final Inspection Report Page 1 of 3





Inspection Finding

No evidence provided at the time of inspection to support that staff were trained in the abuse policy.

Outcome

The Licensee took corrective action to achieve compliance.

Final Inspection Report Page 2 of 3



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
7.4	December 15, 2016

Final Inspection Report Page 3 of 3