

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> November 8, 2016	<b>Name of Inspector:</b> Julie Hebert
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Steeves and Rozema Enterprises Limited / 265 North Front Street, Sarnia, ON N7T 7X1 (the "Licensee")	
<b>Retirement Home:</b> Residence on the St. Clair Retirement Home / 170 Front Street, Sarnia, ON N7T 2M5 (the "home")	
<b>Licence Number:</b> S0127	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>25. (3)</b> The licensee shall ensure that the emergency plan provides for the following:</p> <ol style="list-style-type: none"> <li>1. Dealing with,               <ol style="list-style-type: none"> <li>iii. violent outbursts,</li> </ol> </li> <li>3. Resources, supplies and equipment vital for the emergency response being set aside and readily available at the retirement home and regular testing of all such resources, supplies and equipment to ensure that they are in working order.</li> </ol>
<p><b>Inspection Finding</b></p> <p>The home's emergency plan was not in compliance with the above noted areas.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by November 21, 2016. RHRA to confirm compliance by inspection.</p>
<p><b>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; On-going training.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

**65. (4)** The licensee shall ensure that the persons who are required to receive the training described in subsection (2) receive on-going training as described in that subsection at the times required by the regulations.

**Inspection Finding**

The home had not completed mandatory annual training with all staff.

**Outcome**

The Licensee submitted a plan to achieve compliance by November 25, 2016. RHRA to confirm compliance by inspection

**3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Contents.**

Specifically, the Licensee failed to comply with the following subsection(s):

**67. (5)** At a minimum, the policy to promote zero tolerance of abuse and neglect of residents shall,  
(f) set out the consequences for those who abuse or neglect residents;

**Inspection Finding**

The home's abuse policy was not in compliance with the above noted section.

**Outcome**

The Licensee submitted a plan to achieve compliance by December 12, 2016. RHRA to confirm by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date December 2, 2016
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