

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 20, 2016	Name of Inspector: Mark Dennis
Inspection Type: Routine Inspection	
Licensee: William Russell / 11118 Highway 124, South River, ON P0A 1X0 (the "Licensee")	
Retirement Home: Southwind Retirement Home / 11118 Highway 124, Machar Township, ON P0A 1X0 (the "home")	
Licence Number: N0182	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>24. (4) The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p>24. (5) The licensee shall,</p> <ul style="list-style-type: none"> (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to, <ul style="list-style-type: none"> (iii) medical emergencies, (b) at least once every two years, conduct a planned evacuation of the retirement home; (c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.
<p>Inspection Finding</p> <p>The Licensee did not show proof of current arrangements with community partners or agencies that would transport residents to a safe location in case of an emergency. Further, the Licensee did not show proof that annual testing with community partners or agencies had been completed for medical emergencies. Furthermore, the home has not conducted a full evacuation of the building within the last 2 years. The Licensee has not kept a written record of the testing and changes made to improve the emergency plan.</p>
<p>Outcome</p> <p>The Licensee must take corrective action to achieve compliance.</p>

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Contents.

Specifically, the Licensee failed to comply with the following subsection(s):

- 67. (5)** At a minimum, the policy to promote zero tolerance of abuse and neglect of residents shall,
(e) contain procedures for investigating and responding to alleged, suspected or witnessed abuse and neglect of residents;

Inspection Finding

The Licensee Zero Tolerance of Abuse and Neglect policy does not clearly state procedures for investigating allegations of abuse/neglect.

Outcome

The Licensee must take corrective action to achieve compliance.

3. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection(s):

- 29.** If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,
(e) if the licensee or a staff member is involved in the administration of the drug or other substance at the home, that the licensee or staff member is trained in,
(iii) recognizing an adverse drug reaction and taking appropriate action;

Inspection Finding

The Licensee has not trained staff in recognizing an adverse drug reaction and taking appropriate action.

Outcome

The Licensee must take corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date October 26, 2016
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