

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: September 28, 2016 | **Name of Inspector:** Georges Gauthier

Inspection Type: Routine Inspection

Licensee: 1059244 Ontario Inc. / 307 King Street, Hamilton, ON L8N 1C1 (the "Licensee")

Retirement Home: Northview Senior's Residence / 19 Aikman Avenue, Hamilton, ON L8M 1P6 (the

"home")

Licence Number: S0160

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 54; Contents.

Specifically, the Licensee failed to comply with the following subsection(s):

54. (2) The package of information shall include, at a minimum,

(k) an itemized list of the different types of accommodation and care services provided in the retirement home and their prices;

Inspection Finding

The information package did not address the listed item.

Outcome

The Licensee submitted plan to achieve compliance by October 31, 2016. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 11; Posted information.

Specifically, the Licensee failed to comply with the following subsection(s):

- **11. (1)** For the purposes of paragraph 4 of subsection 55 (2) of the Act, the following information is prescribed as information that must be posted in a retirement home under that subsection:
 - 3. An explanation of the procedures to be followed in the case of an evacuation.

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Inspection Finding

The listed item was not posted.

Outcome

The Licensee submitted plan to achieve compliance by October 31, 2016. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

- 25. (2) The licensee shall ensure that the development of the emergency plan includes,
 - (a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;
 - (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

Inspection Finding

The listed items were not fully addressed in relation to the emergency plan.

Outcome

The Licensee submitted plan to achieve compliance by October 31, 2016. RHRA to confirm compliance by inspection.

4. The Licensee failed to comply with O. Reg. 166/11, s. 32; Records.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>32.</u> If the licensee or a member of the staff of a retirement home administers a drug or other substance to a resident, the licensee shall ensure that,
 - (b) if a drug is administered, there is written evidence that the drug was prescribed for the resident by a person who is authorized to prescribe a drug under section 27 of the Regulated Health Professions Act, 1991;

Inspection Finding

There was no written evidence to show that all drugs being administered to all residents were prescribed for the resident by a person who is authorized to prescribe a drug under section 27 of the Regulated Health Professions Act.

Outcome

The Licensee submitted plan to achieve compliance by October 31, 2016. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
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