

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** June 9, 2016 **Name of Inspector:** Susan Lines

**Inspection Type:** Compliance Inspection

Licensee: Genesis Gardens Inc. / 1004 Buckskin Way, Ottawa, ON K1C 2B6 (the "Licensee")

Retirement Home: Le Genesis / 1003 Limoges Road, Limoges, ON KOA 2MO (the "home")

Licence Number: N0236

#### **Purpose of Inspection**

The RHRA conducts compliance inspections as set out in section 77(1) of the *Retirement Homes Act, 2010* (the "RHA").

## **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

- 25. (2) The licensee shall ensure that the development of the emergency plan includes,
  - (a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;
  - (b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.

### **Inspection Finding**

The home's emergency plan did not meet the requirements.

#### Outcome

The Licensee submitted plan to achieve compliance by August 18, 2016. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.

Specifically, the Licensee failed to comply with the following subsection(s):

**55. (5)** A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,

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(c) the skills, qualifications and training of the staff who work in the home;

# **Inspection Finding**

Management confirmed that the home had no record of training for one staff in medication administration, reducing infectious disease and handwashing. The home did not have a record of training for all staff who had received training in the home's PASD policy, complaints procedure, infection control, the Bill of Rights, whistleblowing and fire prevention and safety.

#### **Outcome**

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
Food L3	August 2, 2016

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