

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: June 6, 2016 **Name of Inspector:** Rachelle Harber

Inspection Type: Mandatory Reporting Inspection

Licensee: Dundas Retirement Place Inc. / 33 Main Street, Dundas, ON L9H 2P7 (the "Licensee")

Retirement Home: Dundas Retirement Place / 33 Main Street, Dundas, ON L9H 2P7 (the "home")

Licence Number: S0162

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>40.</u> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,
 - (a) if the licensee is the sole provider of the resident's meals, the resident is offered at least three meals per day at reasonable and regular meal hours, a beverage between the morning and midday meals, a snack and a beverage between the midday and evening meals and a snack and a beverage after the evening meal;
 - (c) the menu is varied and changes daily;
 - (e) the menu includes alternative entrée choices at each meal;
 - (g) the resident is informed of his or her daily and weekly menu options;
 - (i) food service workers and staff assisting the resident are aware of the resident's diet, special needs and preferences;

Inspection Finding

The homes cycle menu notes that snacks and/or beverages are served three times a day yet staff reported that snacks and beverages are served twice a day. The Licensee did not ensure that there is variety in the breakfast menu and that the menu includes alternative entree choices at each meal. The residents are not informed of his or her daily or weekly menu options. Further, staff were not clear regarding diets for residents with diabetes.

Outcome

The Licensee submitted plan to achieve compliance by July 27, 2016. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
Rachell Harber	July 7, 2016

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