

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: May 12, 2016 **Name of Inspector:** Michele Davidson

Inspection Type: Mandatory Reporting Inspection

Licensee: Amica Mature Lifestyles Inc. / Style de Vie Amica Inc. / 20 Queen Street, Toronto, ON M5H 3R4

(the "Licensee")

Retirement Home: Amica at Swan Lake / 6360 16th Avenue, Markham, ON L3P 7Y6 (the "home")

Licence Number: T0148

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Assessment of resident.

The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>62. (6)</u> The licensee shall ensure that the plan of care is based on an assessment of the resident and the needs and preferences of the resident.
- 62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,
 - (b) the resident's care needs change or the care services set out in the plan are no longer necessary;

Inspection Finding

The assessment and plan of care followed the schedule as prescribed by the Act and Regulations, however, the assessment did not note evidenced behavioural changes in the resident and the plan of care did not provide directives on the findings of the most recent assessment.

Outcome

The Licensee took corrective action to achieve compliance.

Final Inspection Report Page 1 of 2



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
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Final Inspection Report Page 2 of 2