

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: May 16, 2016	Name of Inspector: Mark Dennis
Inspection Type: Routine Inspection	
Licensee: Richview Manor Vaughan Limited Partnership / 10500 Dufferin Street, Maple, ON L6A 4R1 (the "Licensee")	
Retirement Home: Richview Manor Retirement Living / 10500 Dufferin Street, Maple, ON L6A 4R1 (the "home")	
Licence Number: T0055	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>24. (5)</u> The licensee shall, (b) at least once every two years, conduct a planned evacuation of the retirement home;</p>
<p>Inspection Finding</p> <p>The Licensee failed to conduct a planned emergency evacuation of the retirement home within the previous two years.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by September 22, 2016. RHRA to confirm compliance by inspection.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>44. (2)</u> The full assessment mentioned in subsection (1) shall consider the following matters with respect to the resident:</p> <p>2. Functional capacity.</p>

- 4. Behavioural issues.
- 5. Need for care services.

Inspection Finding

The Licensee Full Assessment of a resident did not include Functional capacity, Behavioral issues or Need for care services.

Outcome

The Licensee submitted a plan to achieve compliance by June 9, 2016. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.

Specifically, the Licensee failed to comply with the following subsection(s):

14. (1) For the purposes of clause 65 (2) (j) of the Act, every licensee of a retirement home shall ensure that all staff who work in the home receive training in the procedure described in subsection 73 (1) of the Act for a person to complain to the licensee.

14. (2) For the purposes of subsection 65 (4) of the Act, the licensee shall ensure that the persons who are required to receive training under subsection 65 (2) of the Act receive the training at least annually.

Inspection Finding

The Licensee did not train all the staff in the procedure for a person to complain to the licensee. Further, the Licensee did not complete annual training in those areas listed under s. 65(2) of the Act.

Outcome

The Licensee took corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date June 16, 2016
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