

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number:</b> 2016-T0409-93-01
<b>Date of Order:</b> June 15, 2016
<b>Licensee:</b> 873888 Ontario Limited (the "Licensee")
<b>Retirement Home:</b> Dowling Rest Home
<b>Licence Number:</b> T0409
<b>Order Information:</b> Under section 93 of the <i>Retirement Homes Act, 2010</i> (the "Act"), the Registrar of the Retirement Homes Regulatory Authority (the "Registrar") may order a person to pay an administrative penalty if the Registrar believes on reasonable grounds that the person has contravened the Act. The Registrar believes on reasonable grounds that the Licensee failed to comply with subsection 67(4) of the Act by not ensuring that the zero tolerance policy of abuse and neglect was followed and subsection 75(1) of the Act by failing to report certain matters to the Registrar. Therefore, the Registrar orders the Licensee to pay an administrative monetary penalty.