

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number: 2016-S0353-90-01</b>
<b>Date of Order:</b> June 15, 2016
<b>Licensee:</b> University Place Inc. (the "Licensee")
<b>Retirement Home:</b> Cardinal Place
<b>Licence Number:</b> S0353
<b>Order Information:</b> The Registrar issued a Compliance Order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act relating to ensuring that the zero tolerance of abuse and neglect policy is followed and ensuring the required staff training in the zero tolerance of abuse and neglect policy. The Registrar ordered the Licensee to take immediate steps to comply with these sections of the Act and Regulation.