RHRA Retirement Homes Regulatory Authority

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 20, 2016	**Name of Inspector:** Douglas Crust
Inspection Type: Mandatory Reporting Inspection	
Licensee: 1183961 Ontario Limited / 11 Mississauga Avenue, Elliot Lake, ON P5A 1E1 (the "Licensee")	
Retirement Home: Hillside Park Retirement Residence / 11 Mississauga Avenue, Elliot Lake, ON P5A 1E1 (the "home")	
Licence Number: N0097	

Purpose of Inspection
The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance. Specifically, the Licensee failed to comply with the following subsection(s): **67. (4)** Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.
Inspection Finding At the time of the inspection the Licensee did not follow their policy to promote zero tolerance of abuse and neglect by ensuring that the appropriate police force was notified of any alleged, suspected or witnessed incident of abuse or neglect of a resident.
Outcome The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.
2. The Licensee failed to comply with O. Reg. 166/11, s. 13; Hiring staff and volunteers. Specifically, the Licensee failed to comply with the following subsection(s): **13. (3)** A licensee of a retirement home shall require that a staff member or volunteer who applies to work or who works in the home provide the licensee with a signed declaration disclosing the following with respect to the period since the day the person's last police background check was conducted under

subsection (1), or if no such police background check has been conducted, since the day this section comes into force:

1. Every offence with which the person has been charged under the Criminal Code (Canada), the Controlled Drugs and Substances Act (Canada) or the Food and Drugs Act (Canada) and the outcome of the charge.
2. Every order of a judge or justice of the peace made against the person in respect of an offence under the Criminal Code (Canada), the Controlled Drugs and Substances Act (Canada) or the Food and Drugs Act (Canada), including a peace bond, probation order, prohibition order or warrant.
3. Every restraining order made against the person under the Family Law Act or the Children's Law Reform Act.
4. Every offence of which the person has been convicted under the Criminal Code (Canada), the Controlled Drugs and Substances Act (Canada) or the Food and Drugs Act (Canada).

Inspection Finding

At the time of the inspection the Licensee was not able to provide evidence of a signed declaration or police background check for all staff, as prescribed.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
	June 8, 2016