

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 15, 2016	Name of Inspector: Mark Dennis
Inspection Type: Compliance Inspection	
Licensee: William Russell / 11118 Highway 124, South River, ON P0A 1X0 (the "Licensee")	
Retirement Home: Southwind Retirement Home / 11118 Highway 124, Machar Township, ON P0A 1X0 (the "home")	
Licence Number: N0182	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 53; Agreement required.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>53. (1) The licensee of a retirement home shall enter into a written agreement with every resident of the home before the resident commences residency in the home.</p>
<p>Inspection Finding</p> <p>The Licensee did not have a written agreement for each resident prior to residency.</p>
<p>Outcome</p> <p>Corrective action required by the Licensee.</p>
<p>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 60; Safety plans. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>60. (4) Every licensee of a retirement home shall ensure that the following are in place for the home:</p> <p>2. An infection prevention and control program that meets the prescribed requirements.</p>

27. (4) The licensee of a retirement home shall ensure that a written surveillance protocol is established in consultation with the local medical officer of health or designate in order to identify, document and monitor residents who report symptoms of respiratory or gastrointestinal illness.

Inspection Finding

The Licensee did not have an Infection Prevention and Control Program in place as required by the Act. Further, the Licensee did not have a written surveillance protocol for respiratory or gastrointestinal illness.

Outcome

Corrective action taken by the Licensee.

- 3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Plan of care.
The Licensee failed to comply with O. Reg. 166/11, s. 43; Initial assessment of care needs.
The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.**

Specifically, the Licensee failed to comply with the following subsection(s):

62. (1) When a resident commences his or her residency in a retirement home, the licensee shall, within the prescribed times, ensure that the resident is assessed and that a plan of care is developed based on the assessment and in accordance with this section and the regulations.

43. (1) Subject to section 45, no later than two days after a resident commences residency in a retirement home, the licensee of the home shall ensure that an initial assessment of the resident’s immediate care needs is conducted.

44. (1) Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident’s care needs and preferences is conducted.

Inspection Finding

The Licensee did not complete a Care Plan, Initial Assessment or Full Assessment of Care Needs for each resident as required by the Act and regulations.

Outcome

Corrective action required by the Licensee.

- 4. The Licensee failed to comply with O. Reg. 166/11, s. 22; Risk of falls.**

Specifically, the Licensee failed to comply with the following subsection(s):

22. (1) Every licensee of a retirement home shall develop, document and implement strategies to reduce or mitigate the risk of falls in common areas of the home.

<p>Inspection Finding</p> <p>The Licensee did not have strategies to mitigate risk of falls that are developed, documented and implemented.</p>
<p>Outcome</p> <p>Corrective action taken by the Licensee.</p>
<p>5. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>55. (1) The licensee of a retirement home shall keep a record for each resident of the home that complies with the requirements of this section.</p> <p>55. (2) The record for each resident shall include,</p> <p>(a) documentation of all consents related to the collection, use, retention or disclosure of the resident’s personal information, including personal health information;</p>
<p>Inspection Finding</p> <p>The Licensee did not have a record for each resident that complies with Regulations. Further, the Licensee did not include documentation of all consents related to the collection, use, retention or disclosure of the residents’ personal information, including personal health information.</p>
<p>Outcome</p> <p>Corrective action taken by the Licensee.</p>
<p>6. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,</p> <p>(g) the resident is informed of his or her daily and weekly menu options;</p>
<p>Inspection Finding</p> <p>The Licensee did not ensure that the resident is informed of his or her daily and weekly menu options.</p>
<p>Outcome</p> <p>Corrective action taken by the Licensee.</p>
<p>7. The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of drugs or other substances.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

30. If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that,

(a) the drugs or other substances are stored in an area or a medication cart that,

(ii) is locked and secure,

(b) controlled substances as defined in the Controlled Drugs and Substances Act (Canada) are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart;

Inspection Finding

The Licensee did not store drugs or other substances in an area that was locked and secured. Further, the Licensee did not store a Control Substance in a separate double locked stationary cupboard or container.

Outcome

Corrective action required by the Licensee.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date June 2, 2016
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