

REGISTRAR ORDER Under the Retirement Homes Act, 2010

Order Number: 2016-T0130-90-01

Date of Order: May 27, 2016

Licensee: Schlegel Villages Inc. (the "Licensee")

Retirement Home: The Village of Riverside Glen

Licence Number: T0130

Order Information:

The Registrar issued a Compliance Order under section 90 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened section 67(2) of the Act, specifically relating to protection of residents from neglect. The Registrar ordered the Licensee to take immediate steps to comply with this section of the Act through the implementation of a specific plan of action.