

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** April 8, 2016 **Name of Inspector:** Mark Dennis

**Inspection Type:** Mandatory Reporting Inspection

Licensee: Eldercare Equities Inc. / 6257 Main Street, Stouffville, ON L4A 4J3 (the "Licensee")

Retirement Home: Buckingham Manor / 6257 Main Street, Stouffville, ON L4A 4J3 (the "home")

**Licence Number: T0154** 

### **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.

Specifically, the Licensee failed to comply with the following subsection(s):

**14. (2)** For the purposes of subsection 65 (4) of the Act, the licensee shall ensure that the persons who are required to receive training under subsection 65 (2) of the Act receive the training at least annually.

## **Inspection Finding**

The licensee did not annually train staff members on the homes Zero Tolerance for Abuse and Neglect Policy.

#### Outcome

The licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

Final Inspection Report Page 1 of 2



## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
M.J.	May 17, 2016

Final Inspection Report Page 2 of 2