RHRA Retirement Homes Regulatory Authority

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 23, 2016	**Name of Inspector:** Janet Evans
Inspection Type: Routine Inspection	
Licensee: Emmanuel Village Residence Inc. / 1250 Weber Street, Kitchener, ON N2A 4E1 (the "Licensee")	
Retirement Home: Emmanuel Village Retirement Residence Inc. / 1250 Weber Street, Kitchener, ON N2A 4E1 (the "home")	
Licence Number: T0140	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records. Specifically, the Licensee failed to comply with the following subsection(s): **55. (5)** A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to, (c) the skills, qualifications and training of the staff who work in the home;
Inspection Finding The Licensee's records failed to show evidence of compliance with the completion of mandatory ongoing training. Specifically the Licensee failed to identify the date that ongoing training was completed on all the training records.
Outcome Corrective action taken by the Licensee.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
	April 8, 2016