

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> March 8, 2016	<b>Name of Inspector:</b> Susan Lines
<b>Inspection Type:</b> Compliance Inspection	
<b>Licensee:</b> Heritage Heights Retirement Home Inc. / C1720 Concession 11, Cannington, ON L0E 1E0 (the "Licensee")	
<b>Retirement Home:</b> Heritage Heights Retirement Home Inc / 1755 Vincent Massey Drive, Cornwall, ON K6H 5R6 (the "home")	
<b>Licence Number:</b> N0223	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>24. (5)</u></b> The licensee shall,</p> <p style="padding-left: 40px;">(c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.</p>
<p><b>Inspection Finding</b></p> <p>The home did not have a record of testing of their emergency plan as required.</p>
<p><b>Outcome</b></p> <p>Corrective action scheduled to be completed by the Licensee by March 31, 2016.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date March 29, 2016
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