

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: January 12, 2016 **Name of Inspector:** Rachelle Harber

Inspection Type: Mandatory Reporting Inspection

Licensee: Pranajen Group Ltd. / 220 Dundas Street, Whitby, ON L1N 8M7 (the "Licensee")

Retirement Home: Nimigon Retirement Home / 7715 Beaverdams Road, Niagara Falls, ON L2H 2J4 (the

"home")

Licence Number: S0089

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.

Specifically, the Licensee failed to comply with the following subsection(s):

- **55. (5)** A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,
 - (c) the skills, qualifications and training of the staff who work in the home;

Inspection Finding

The licensee did not ensure that there is a current certificate of registration on file for Registered Practical Nurses who work in the home.

Outcome

Corrective action required by the Licensee

2. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection(s):

- **29.** If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,
 - (c) neither the licensee nor a staff member administers a drug to a resident in the home unless the licensee or the staff member has received training in the procedures applicable to the administration of the drug;

Final Inspection Report Page 1 of 3



Inspection Finding

The licensee did not ensure that all staff who administer a drug to a resident have received training in the procedures applicable to the administration of the drug.

Outcome

Corrective action taken by the Licensee

3. The Licensee failed to comply with O. Reg. 166/11, s. 32; Records.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>32.</u> If the licensee or a member of the staff of a retirement home administers a drug or other substance to a resident, the licensee shall ensure that,
 - (a) the person who administered the drug or other substance prepares a written record noting the name and amount of the drug or other substance, the route of its administration and the time and date on which it was administered;

Inspection Finding

The licensee did not ensure that all staff who administers a drug to a resident prepares a written record noting the time and date on which the drug was administered.

Outcome

Corrective action taken by the Licensee.

4. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records.

Specifically, the Licensee failed to comply with the following subsection(s):

- 55. (2) The record for each resident shall include,
 - (a) documentation of all consents related to the collection, use, retention or disclosure of the resident's personal information, including personal health information;

Inspection Finding

The licensee did not ensure that the record being kept for each resident included documentation of all consents related to the collection, use, retention or disclosure of the residents personal health information.

Outcome

Corrective action scheduled to be completed by the Licensee by March 31, 2016.

Final Inspection Report Page 2 of 3



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

| Signature of Inspector | Date |
|------------------------|----------------|
| Rachell Harber | March 24, 2016 |

Final Inspection Report Page 3 of 3