

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** November 12, 2015 **Name of Inspector:** Rachelle Harber

**Inspection Type:** Compliance Inspection

Licensee: Pranajen Group Ltd. / 220 Dundas Street, Whitby, ON L1N 8M7 (the "Licensee")

Retirement Home: Nimigon Retirement Home / 7715 Beaverdams Road, Niagara Falls, ON L2H 2J4 (the

"home")

**Licence Number: S0089** 

## **Purpose of Inspection**

The RHRA conducts compliance inspections as set out in section 77(1) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>40.</u> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,
  - (a) if the licensee is the sole provider of the resident's meals, the resident is offered at least three meals per day at reasonable and regular meal hours, a beverage between the morning and midday meals, a snack and a beverage between the midday and evening meals and a snack and a beverage after the evening meal;
  - (e) the menu includes alternative entrée choices at each meal;
  - (f) an individualized menu is developed for the resident if the resident's needs cannot be met through the home's menu cycle;
  - (g) the resident is informed of his or her daily and weekly menu options;

### **Inspection Finding**

Residents are not offered snacks and fluids in between meals. Residents are not offered an alternative entrée at each meal. An individualized menu has not been developed for the resident if the resident's needs cannot be met through the home's menu cycle. Further, resident's are not informed of their daily and weekly menu options.

#### **Outcome**

Corrective action required by the Licensee.

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## 2. The Licensee failed to comply with O. Reg. 166/11, s. 21; Hazardous substances.

Specifically, the Licensee failed to comply with the following subsection(s):

**21. (2)** Every licensee of a retirement home shall ensure that all hazardous substances used by staff of the home or under their control are labelled properly and are kept inaccessible to residents at all times.

## **Inspection Finding**

The Licensee did not ensure that all hazardous substances used by staff of the home or under their control are labeled properly and are kept inaccessible to residents at all times.

## **Outcome**

Corrective action required by the Licensee.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
Rachelle Harber	March 23, 2016

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